



**Loop Surveillance System**

# **289H LSS**

**Installation & Operations  
Manual**



**System Studies Incorporated**  
Santa Cruz, California

## **FCC (Federal Communications Commission) Notification**

**Type of Service:** The 289H/289H-M Loop Surveillance System (LSS) is designed to be used on standard device telephone lines. It connects to the telephone line by means of a standard jack called the USOC RJ-11C (or USOC FJ45S). Connection to telephone company-provided coin service (central office implemented systems) is prohibited. Connection to party lines service is subject to state tariffs.

**Telephone Company Procedures:** The goal of the telephone company is to provide you with the best service it can. In order to do this, it may occasionally be necessary for them to make changes in their equipment, operations, or procedures. If these changes might affect your service or the operation of your equipment, the telephone company will give you notice, in writing, to allow you to make any changes necessary to maintain uninterrupted service. If you have any questions about your telephone line, such as how many pieces of equipment you can connect to it, the telephone company will provide this information upon request. In certain circumstances, it may be necessary for the telephone company to request information from you concerning the equipment which you have connected to your telephone line.

Upon request of the telephone company, provide the FCC registration number and the ringer equivalence number (REN) of the equipment which is connected to your line; both of these items are listed on the equipment label. The sum of all of the RENs on your telephone lines should be less than five in order to assure proper service from the telephone company. In some cases, a sum of five may not be usable on a given line.

**If Problems Arise:** If any of your telephone equipment is not operating properly, you should immediately remove it from your telephone line, as it may cause harm to the telephone network. If the telephone company notices a problem, they may temporarily discontinue service. When practical, they will notify you in advance of this disconnection. If advance notice is not feasible, you will be notified as soon as possible. When you are notified, you will be given the opportunity to correct the problem and informed of your right to file a complaint with the FCC.

In the event repairs are ever needed on the 289H/289H-M LSS, they should be performed by System Studies Incorporated or an authorized representative of System Studies Incorporated. For information contact:

### **System Studies Incorporated**



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